

Non-Discrimination & Language Accessibility Statement

Carter Healthcare is committed to providing compassionate, high-quality care to all individuals, regardless of race, color, national origin, age, disability, sex, gender identity, sexual orientation, or religion. We do not discriminate in the delivery of services or employment practices and strive to create an environment where every patient feels respected, safe, and supported.

Language Assistance Services

We understand that clear communication is essential to quality care. Carter Healthcare provides free language assistance services to patients whose primary language is not English, including:


- Qualified interpreters
- Information written in other languages
- Services for individuals with hearing or vision impairments

If you need language assistance or auxiliary aids and services, please contact your local Carter Healthcare office or call our main line at **(405) 947-7700**.

Filing a Complaint

If you believe you have been discriminated against or denied access to services, you may file a complaint with:

Chief Compliance Officer

 Phone: (405) 947-7700

 Email: compliance@carterhealthcare.com

You may also file a complaint with the **U.S. Department of Health and Human Services, Office for Civil Rights** at www.hhs.gov/ocr.